



EU Local Schengen Coordination
Jakarta

Update 15/01/2022

The next update will be made in early 2023. Companies that comply with Schengen requirements and wish to be listed should contact Delegation-Indonesia-LCC@ees.europa.eu by 15/01/2023, closing date for the next 2023 update.

The following companies provide travel insurances that comply with the Schengen Visa Code requirements:

Insurance company	Address	Address	Remarks
ACA Asuransi Asuransi Central Asia, PT	Wisma Asia Lantai 10, 12-15 Jl. Letjen S Parman Kav 79 Jakarta 11420	T: +62 21 699-8288, 563 7933 F: +62 21 563 8029 e: travel.insurance@acains.com w: www.aca.co.id	
AGIS SAS - Société Internationale de Courtage d'Assurance et de Réassurance	33 Avenue Hugo 75116 Paris France	T: +33 82 83 56 26 e: contact@mondialcare.eu w: www.mondialcare.eu	
ASSIST-CARD Indonesia INDONESIA ASSIST CARD, PT	Gedung Ranuza Lantai 2 Menteng Jakarta 10350	T : +62 21 310 6029, +62 815 1972 5449 e: sales.indonesia@assistcard.com w: www.assistcard.com/id	
ASSURANCE ADIRA DINAMIKA, PT	Graha Adira Jalan MT Haryono Kav 42 Jakarta 12770	T: +62 1500456, +62 8121113456 F: +62 21 2966 7345 e: adiracare@asuransiadira.co.id w: www.asuransi.adira.co.id	
Asuransi Allianz Utama Indonesia, PT	Customer Lounge World Trade Center 6, Ground Floor JL. Jenderal Sudirman Kav. 29-31 Jakarta 12920	T: +62 1500136, +6221 29268888 e: CS@allianz.co.id w: www.allianz.co.id	
Asuransi Askrida Syariah, PT	Pusat Niaga Cempaka Mas Block M.1/36 Jl. Letjen Soeprapto Jakarta 10640	T: +62 21 42877210 F: +62 21 42880516 e: cs@askridasyariah.co.id w: http://askridasyariah.co.id	"Platinum and Gold" plans qualify
Asuransi Astra Buana, PT	Graha Asuransi Astra Buana Jl. TB Simatupang Kav. 15 Jakarta 12440	T: +62 21 75900800, 1500112 F: +62 21 7660021 e: echannel@asuransiastra.com w: www.happyone.id/happy-trip www.trip.gardaoto.com/info-produk	All "Garda Trip and Happy Trip" plans qualify
Asuransi Bina Dana Arta Tbk, PT Asuransi ABDA	Plaza Asia / Plaza ABDA, 27th Floor Jl. Jend. Sudirman Kav. 59 Jakarta 12190	T.: +62 21 51401688 e: retail@abda.co.id	
ASURANSI BUANA INDEPENDENT, PT	Jl. Pintu Besar Selatan No. 78 Jakarta 11110	T : +62 21 6266286 F : +62 21 6291429, 6269910 e : cs@abi.id w : http://www.abi.id	"Platinum" qualifies. Travellers above 80 years old are excluded
Asuransi Dayin Mitra, PT	Wisma Hayam Wuruk, 7th Floor Jl. Hayam Wuruk No. 8 Jakarta 10120	T: +62 21 8086 8888 F: +62 21 345 4345 e: klaim@dayinmitra.com w: www.asuransidayinmitra.com	"Travelmate Exclusive" plan qualifies
Asuransi Etiqa Internasional Indonesia, PT	Indosurya Lifer Center, 2 nd Floor Jl. M.H. Thamrin No. 8-9 Jakarta 10230	T.: + 62 21 2926 1801 F.: +62 21 2926 1810 e: customer.service@etiqa.co.id w: www.etiqa.co.id	
Asuransi FPG Indonesia, PT	Chase Plaza Tower 4th Floor Jl. Jend Sudirman Kav.21 Jakarta 12920	T: +62 21 50821555 F: +62 21 5200175 e: insure@fpgins.com w: id.fpgins.com/	The FPG Global Travel Protection's "plan 1" qualifies. Travellers above 85 years old are excluded
Asuransi Harta Aman Pratama Tbk	Jl. Balikpapan Raya No. 9 Jakarta 10130	T: +62 21 6348760, 384 5678, 6337571 F: +62 21 63864480, 345 1352, 632 0523 e: travel@asuransi-harta.co.id	"International Plan A" qualifies
Asuransi Intra Asia, PT	Menara Hijau, 8th Floor Jl. MT Haryono Kav. 33 Jakarta 12770	T: + 62 21 7986167 F: +62 21 7986169, 7986129 e: customer.care@intraasia.id w: www.intraasia.id	"Worldwide Premium and Deluxe" plans qualify
Asuransi Jasa Indonesia, PT	Menara MTH, 15th Floor #1502-1505 Jl. MT Haryono Kav. 61 Jakarta 12780	T:+62 21 83782490 e: jasindotravel@asuransijasindo.co.id w: www.jasindotravel.co.id	All international plans qualify
Asuransi Mitra Pelindung Mustika, PT	Wisma Slipi, 5th Floor Jl. Let. Jend. S. Parman Kav. 12 Jakarta 11480	T: +62 21 5366 1958 F: +62 21 5366 1959 e: info@mpm-insurance.com w: www.mpm-insurance.com	Travellers above 85 years old are excluded
Asuransi MSIG Indonesia, PT	Summitmas II Building, 15th Floor Jl. Jend. Sudirman Kav. 61-62 Jakarta 12190	T: + 62 21 2523110 F: + 62 21 2526761 e: msig@id.msig-asia.com w: www.msig.co.id	
Asuransi Multi Artha Guna Tbk, PT - a Fairfax Company	The City Center Batavia Tower One, 17 th Floor Jl. KH. Mas Mansyur Kav. 126 Jakarta 10220	T: +62 21 2700 590, 2700 600, 2929 9999 (24h) F: +62 21 725 0223, 720 5714 e: magline@mag.co.id w: www.mag.co.id	The plan "Worldwide" qualifies
Asuransi Simas Insurtech, PT	Gedung Menara Tekno, 5th Floor Jl. K. H. Fachrudin No. 19 Jakarta 10250	T: +62 21 50507777 F: +62 21 40610009 e: legal@simasinsurtech.com; info@simasinsurtech.com w: www.asuransisimasnet.com	Simas Insurtech Travel Overseas: Plans C, D and E compliant. Only plan D for travellers above 70 years old.



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Insurance company	Address	Address	Remarks
Asuransi Sinar Mas, PT	Plaza Simas Jl. KH Fachrudin No. 18 Jakarta 10250	T: +62 21 2918 9999, 23567888 F: +62 21 390 2159/60 e: marketing.hid@sinarmas.co.id; info@sinarmas.co.id w: www.sinarmas.co.id	
Asuransi Tokio Marine Indonesia, PT	Sentral Senayan I, 3rd & 4th Floor, Jl. Asia Afrika No. 8 Jakarta 10270	T: +62 21 572 5772 F: +62 21 572 4007 e: travel@tokiomarine.co.id w: tokiomarine.com	"Gold" and "Platinum" plans qualify.
Asuransi Tri Pakarta, PT TRIPA	Jl. Falatehan I No. 17-19 Kebayoran Baru Jakarta 12160	T: +62 21 3950 2300 F: +62 21 739 4748, 722 9335 e: tripakarta@tripakarta.co.id w: http://www.tripakarta.co.id/	"Platinum and Gold " plans qualify
Asuransi Tugu Pratama Indonesia Tbk, PT	Wisma Tugu I Jl. HR. Rasuna Said Kav. C 8-9 Jakarta 12920	T: +62 21 529 61777 F: +62 21 529 61555, 529 62555 e: CallTIA@tugu.com w: www.tugu.com	"Internasional Standar and Internasional Eksekutif" plans qualify
Asuransi Wahana Tata, PT	Jl. HR Rasuna Said Kav. C-4 Jakarta 12920	T: +62 21 520 3145/46 F: +62 21 520 5223 e: aswata@aswata.co.id w: www.aswata.co.id	"Signature and Platinum" plans qualify
AXA Asuransi AXA Indonesia, PT	AXA Tower, 11th Floor Jl. Prof.Dr.Satrio Kav.18, Kuningan City Jakarta 12940	T: +62 21 1500 733 e: customer@axa-insurance.co.id w: www.axa-insuransi.co.id	
BCAinsurance Asuransi Umum BCA	Gedung Sahid Sudirman Center, Lt. 10 Unit F Jl. Jendral Sudirman Kav 86 Jakarta 10220	T: +62 21 27889588 F: +62 21 27889577 e: customer_services@bcainsurance.co.id w: www.bcainsurance.co.id	
Asuransi Sahabat Artha Proteksi, PT	Jl. Danau Sunter Utara Blok B36A, Kav. 16-17 Sunter Jakarta 14350	T: +62 21 65310777 WA: +62 811 133 8355 F: +62 21 65310771 e: sahabat.sunter@sahabatinsurance.id w: www.sahabatinsurance.id	"Gold" and "Platinum" Plans qualify. "Platinum" Plan for travellers between 71 - 80 years-old (max).
China Taiping Insurance Indonesia, PT	Wisma Argo Manunggal 19th Floor Jl. Gatot Subroto Kav 22, Jakarta 12930	T: +62 21 252 2422 F: +62 21 252 2424 e: admin@id.cntaiping.com w: www.id.cntaiping.com	
CHUBB General Insurance Indonesia, PT	CHUBB Square, 6th Floor Jl. MH Thamrin No.10 Jakarta 10230	T: +62 21 2949 8500 F: +62 21 2949 8511 e: travel.id@chubb.com w: www.chubbtravelinsurance.co.id	
Great Eastern General Insurance Indonesia	MidPlaza 2, 23rd Floor, Jalan Jenderal Sudirman Kav. 10-11 Jakarta 10220	T: +62 21 5723737 F: +62 21 5710547, 5710548 e: wecare-id@greasterngeneral.com w: www.greasterngeneral.com	The two plans "Super and Standard" qualify. Plan for travellers above 70 years old don't qualify
Lippo General Insurance Tbk, PT	Lippo Kuningan Building, 27th Floor, Unit A & F Jl. HR.Rasuna Said Kav. B12 Karet Kuningan - Setiabudi Jakarta 12940	T: +62 21 5256161 F: +62 21 5257161 e: secretariat@lippoinsurance.com w: www.lippoinsurance.com	
Mega Insurance Asuransi Umum Mega, PT	Menara Bank Mega 18th Floor Jl. Kapten Tendean 12-14A Jakarta 12790	T: +62 21 7917 5588 F: +62 21 7917 5018 e: megatravel@megainsurance.co.id w: www.megainsurance.co.id	
MNC Asuransi Indonesia, PT	MNC Financial Center 11 th Fl., Jl. Kebon Sirih no. 21 – 27, Jakarta Pusat 10340	T: +62 21 2970 1234, 1500 899 F: +62 21 392 2952 / 60 e: info@mnc-insurance.com; mnc.care@mnc-insurance.com w: www.mnc-insurance.com	The MNC Travel Express' "Platinum and Gold" plans qualify. Travellers above 70 years old are not eligible
Sompo Insurance Indonesia, PT	Mayapada Tower II 19th Floor Jl. Jend. Sudirman Kav. 27 Jakarta 12920	T: 14051 (24H) WA: +628 1113 14051 F: +62 21 2500 891/2 e: customer@sompo.co.id w: www.sompo.co.id	The three plans "Elite, Deluxe and Classic" qualify . Travellers above 85 years old are not eligible
Zurich Insurance Indonesia, PT	Sudirman Plaza Indofood Tower 8th Floor Jl. Jend Sudirman Kav.76-78 Jakarta 12910	T: +62 21 579 36770 F: +62 21 2554 3670 e: zii.info@zurich.com w: www.zurich.co.id	Gold & Asia Deluxe plans qualify